Our social media team can be reached during editorial hours from Monday to Friday from 9:00 am to 5:30 pm. We will answer messages and questions as soon as possible, but please understand that there may be delays in some cases - for example, because we have to involve a specialist department.

We welcome interactions on Facebook, and look forward to you contributing your opinion. Nevertheless, communication via Facebook requires various regulations, which we describe below. We kindly ask all users to respect and comply with them. Any discussion (comments or messages) should be conducted in a polite, factual, and respectful manner, so please respects the different opinions of other users. We reserve the right to delete comments or user contributions, without notice. Reasons for this are, for example:

- Discrimination against other users because of their gender, age, language, ethnicity or religious affiliation.
- Demeaning, sexist or racist statements.
- Insults, abuse and obviously untrue statements of fact towards people, companies, associations, clubs, other organizations etc.
- Sharing of private information of our employees or other persons, including but not limited to: real names, addresses, telephone numbers or e-mail addresses.
- Infringement of other rights of third parties such as copyright and personal rights.
- Posting promotional or commercial content, web links or spam.

The Doro Facebook page is not liable for the content and comments of third parties. Users are responsible for their comments. As soon as we become aware of a violation of third-party rights, we will delete the interaction immediately.