

## Doro Webpage Accessibility Statement

This statement concerns Doro webpage and webshop and was published on 2025-06-27. The statement is valid from this date until an updated statement is issued.

The website has been assessed according to Accessibility requirements for ICT products and services, EN 301 549, and European Accessibility Act, EAA by Funka in October and November 2024. Many of the found issues has been amended but we are aware that some functionality is not fully accessible. Confirmation of status after correction has been made by Doro.

- On mobile or smaller screens, some text overlaps or gets cut off, especially when larger font sizes are used.
- Top menu cross the site is not sufficiently scaleable and keyboard navigation is insufficient. Menu is being redeveloped and will be released during Q3 2025.
  - After clicking to open the top menu to access sublevels it is still possible to scroll and select on the page beneath the menu. Doro considers sticky menu easier to manage for our target group of users, but will try to find better options for other accessibility needs with the new menu design.
- Selection of payment method in the webshop cannot be navigated with keyboard.

- Text on banners are in general avoided, but can occur for campaigns and is still used to some extent on Doro Doorbell pages.
- Autocomplete is used for Doro forms where Doro have the user information. Doro limits the use of cookies and thus autocomplete is not available for other forms.
- Row and column headings are not correct for product specifications. Doro is looking for a solution, but cannot give a timeframe for solution yet.
- Following issues has been corrected but may remain in some cases:
  - Descriptions of links has been missing.
  - Logic headline structures have been lacking.
  - Text too long to enable with custom settings for text.
  - Some videos does not have explanatory audio or text.
  - There are some limitations in use of screen readers. Status updates after actions, for example adding or removing products from shopping basket, is not notified to users of screen readers. Notification of expanded and collapsed areas in FAQ is not available. Doro is looking for a solution and aim to have solution in place during Q3 2025.



Doro Connect has a separate purchase flow to the Doro webshop. Doro is aware of several accessibility issues in this flow, and aim to solve the issues as fast as possible.