

Doro Hemma Andriod app Accessibility Statement

This statement concerns Doro Hemma Android app and was published on 2025-09-02. The statement is valid from this date until an updated statement is issued.

Accessibility features include: Main features that are used most often, have high-visual and high-contrast colours.

The interface uses a step-by-step navigation with options to find and use features.

Setting up new devices and the options for those devices have text based help guides.

The app has been assessed according to Accessibility requirements for ICT products and services, EN 301 549, and European Accessibility Act, EAA by Funka in February and March 2025. Many of the found issues has been amended but we are aware that some functionality is not fully accessible. Confirmation of status after correction has been made by Doro.

Following issues remain and will be corrected in next release:

- Not all links, images, graphics and videos have text alternatives.
Some labels not clearly grouped with related objects.
- Contrast between text, icons and background is insufficient. When resizing text some text overlaps or gets cut off.

- Screen reader order is not always logical, which limits use with keyboard navigation. Focus is not clear on several places. Pop-up is not detected by TalkBack, including for change notifications.
- Landscape mode is not available
- Identification and suggestion of errors does not work for change of user e-mail.
- Successful pairing with the Doorbel is indicated with a beep. No action is required by the user and the successful pairing is indicated in the app a few seconds later.