

Doro Hemma iOS app Accessibility Statement

This statement concerns Doro Hemma iOS app and was published on 2025-09-09. The statement is valid from this date until an updated statement is issued.

Accessibility features include: Main features that are used most often, have high-visual and high-contrast colours.

The interface uses a step-by-step navigation with options to find and use features.

Setting up new devices and the options for those devices have text based help guides.

The app has been assessed according to Accessibility requirements for ICT products and services, EN 301 549, and European Accessibility Act, EAA by Funka in February and March 2025. Many of the found issues has been amended but we are aware that some functionality is not fully accessible. Confirmation of status after correction has been made by Doro.

Following issues remain and will be corrected in next release:

- Not all links, images, graphics and videos have text alternatives. Some labels not clearly grouped with related objects. Some buttons/links are not identified as buttons nor list options.
- Contrast between text, icons and background is insufficient. When resizing text some text overlaps or gets cut off or overlaps.

- Screen reader order is not always logical, which limits use with keyboard navigation. Focus is not clear on several places. Some menus can not be reached via VoiceOver.
- Landscape mode is not available
- Identification and suggestion of errors does not work for change of user e-mail.
- Successful pairing with the Doorbell is indicated with a beep. A few seconds later, the Doorbell LED will blink green, and user can continue.