

Doro MyDoro Web Accessibility Statement

This statement concerns Doro MyDoro (Response by Doro) web and was published on 2025-07-10. The statement is valid from this date until an updated statement is issued.

The website supports VoiceOver, TalkBack and NVDA spoken feedback tools, keyboard and mouse navigation and has been tested with Edge, Chrome, Safari and Firefox.

The website has been assessed according to Accessibility requirements for ICT products and services, EN 301 549, and European Accessibility Act, EAA by Funka in February and March 2025. Many of the found issues has been amended but we are aware that some functionality is not fully accessible. Confirmation of status after correction has been made by Doro.

Following issues remain and will be corrected in next release:

- Contrast between text, icons and background on login page and invitation screen is insufficient.
- When resizing text some text overlaps or gets cut off in add senior menu and overview menu.
- Some parts are not accessible using keyboard navigation. There is a keyboard trap in Overview when using Firefox. It is suggested to use other browser when using keyboard navigation.

- Focus is not clear on some on/off switches
- There are some limitations in use of screen readers. Identification of errors does not work for change of profile image and deleting admin. Some controls are not labelled correctly and some error messages are not notified to screen reader users.