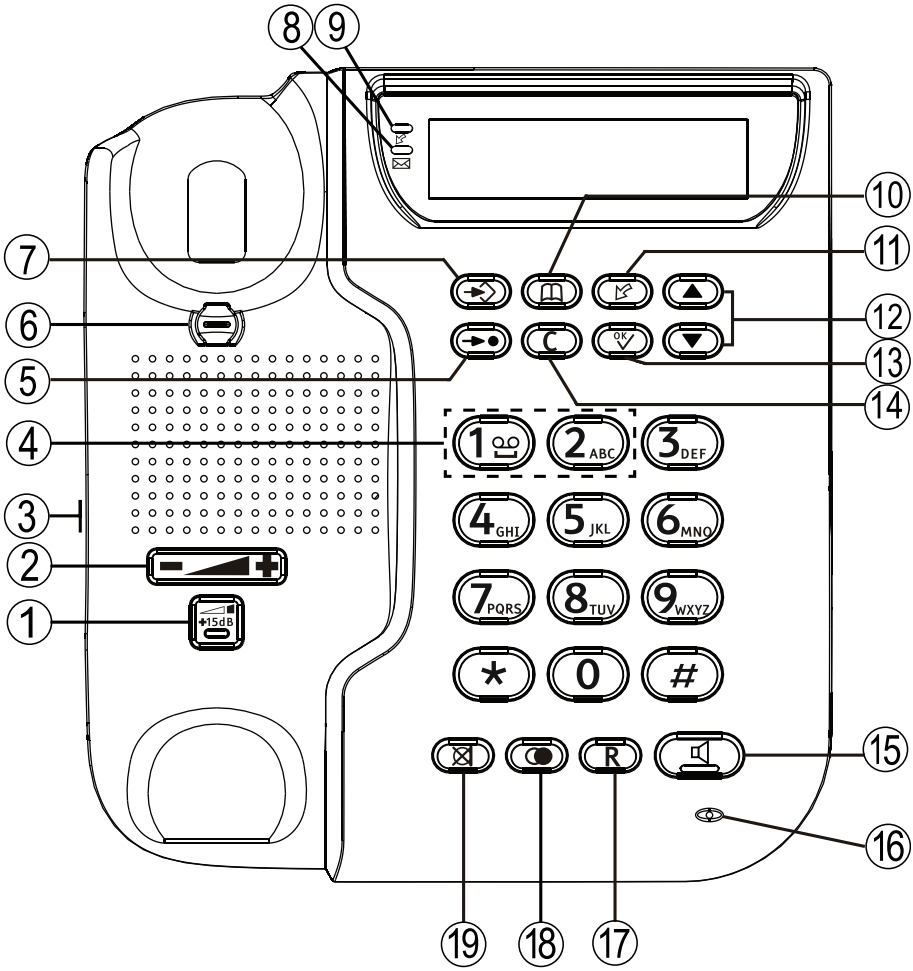
Doro Comfort 3000

English



English

1. Extra amplification (boost)
2. Handset volume control
3. Speaker volume control
4. Service access keys
5. Two touch memory
6. Hanging peg for handset
7. Store
8. Message waiting indicator
9. New call indicator
10. Phonebook
11. Caller ID
12. Scroll UP/DOWN
13. OK
14. Clear
15. Speaker
16. Microphone
17. Recall
18. Redial
19. Mute

Installation

This device is intended for the analogue telephone network lines in AT, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GR, HU, IE, IS, IT, LV, LT, LU, MT, NL, NO, PL, PT, RO, SI, SK, SE.

Connection

1. Connect the curly cord to the handset and to the socket marked on the unit.
2. Connect the mains adapter (if included) to an electrical wall socket and then to the socket marked **DC 9V** on the unit.
3. Connect the telephone line cord to a network wall socket and then to the socket marked on the unit.
4. Lift the handset and listen for the dial tone.
5. Position the cables in the grooves underneath the unit.

Note! Use supplied telephone line cord, an existing cord from a previous phone may not be compatible.

Setup

1. Press .
2. **ENGLISH** is displayed.
3. Select desired language using △/▽. Press OK.
4. Select desired contrast setting (**LCD CONTRAST**, 2=normal) using △/▽. Press OK.
5. Select desired hour (00-23) using △/▽. Press OK.
6. Select desired minute using △/▽. Press OK.
7. Select desired day using △/▽. Press OK.
8. Select desired month using △/▽. Press OK.
9. Select **TONE** or **PULSE** using △/▽. Press OK.

   Note! If unsure of which mode to use, select TONE as this works in most locations.
10. Select **FLASH TIME** using △/▽ (**100** for EU/GB/AUS, **270** France/Portugal and **600** New Zealand). Press OK.
11. **NEW CALL IND.** is displayed, press OK. Enable/disable the LED indicator for new calls. Select **ON**/**OFF**, and confirm with OK.
12. Buttons **1** and **2** can be programmed with service access numbers. **SERVICE ACCESS** is displayed, press OK. Use △/▽ to select **KEY 1** or **KEY 2**, and then press OK. Use the keypad to edit/enter the access number. Press OK. Enter the name for the service. Press OK.

Note! SERVICE ACCESS/KEY 1 can be pre-configured to France Telecom voicemail service (3103).

Changing the clock, language or contrast

If you wish to change the settings for time or language etc. later on, repeat steps as above.

Batteries

4 x AAA alkaline batteries are needed for the display and speakerphone operation.

If mains adapter is included, the batteries are needed for the display and speakerphone operation in the event of a power cut.

When is displayed, replace all 4 batteries. Use only good quality batteries.

1. Unplug the telephone cord and remove the battery cover.
2. Insert the batteries (4 x AAA) ensuring that the correct battery polarity is observed.

3. Replace the battery cover and connect the telephone cord.

Wall mounting

The phone can be wall mounted.

⚠ WARNING

Make sure that the mounting height is less than 2 meters.
Make sure that no cables, water pipes or gas pipes are located inside the wall before drilling into it.

1. Drill two holes in the wall, vertically 102 mm apart.
2. Insert the screws, allowing them to project ~5 mm out from the wall.
3. Unplug and remove the handset.
4. Position the phone so that the screws on the wall fit into the slots in the bracket, then slide the phone downwards until it is hanging on the screws.
5. Activate the hanging peg (located by the hook switch) by rotating it 180 degrees.
6. Replace the handset, on the hanging peg, in the hook switch.

Operation

The display

In standby mode the date and time is indicated on the display, the total number of calls that have been stored in the Caller ID memory, and the number of new calls. See also *Message*, p.6.

Timer

During a call the display shows a call timer, indicating the duration of the call. The timer is a simple way to help you keep track of how long the call lasts.

Make a call

Normal call

1. Lift the handset.
2. Enter the phone number.

Pre dial

Pre dial allows you to enter and change a phone number before it is dialled.

1. Enter the phone number. Delete with **C**.
2. Lift the handset to dial.

Re dial

Re dial allows you to call the last dialled phone numbers.

- Lift the handset and press ◖● to dial the most recently dialled phone number.
- Repeatedly press ◖● to scroll through the dialled numbers. Lift the handset to dial the phone number.

Handsfree/speakerphone

It is only possible for one person at a time to talk in handsfree mode. Avoid loud background noises, e.g. music, as this interferes with the handsfree function.

1. Press 🔊 to activate the handsfree function.
2. Enter the phone number.

3. Press to end the call.

Tip: You can switch between handset and handsfree mode during a call, press or lift the handset.

Service access dial
Shortcut keys to operator service access numbers.

1. Press and hold or **1** or **2** until the service access number is displayed.
2. Lift the handset, press OK or to dial.

Mute
Press and hold to disconnect the handset's microphone, release to resume the conversation.

Volume control
The handset volume may be adjusted during a call with .

To adjust the speakerphone volume (handsfree), use located on the side of the phone.

Extra amplification (boost)
Press the button to activate amplification. When activated the **Amplifier on** light is lit. The amplification is deactivated at the end of each call to avoid harming people with normal hearing.

⚠ WARNING

The handset/headset volume can be turned up very loud. The amplification should only be used by people with impaired hearing ability.

Hearing aid compatible

⚠ WARNING

Do not use extra amplification (boost) together with a hearing aid if not necessary. The handset volume can be turned up very loud.

This telephone is hearing aid compatible. Select the **T**-mode on your hearing aid to use this feature. Hearing-aid compatibility is not a guarantee that a specific hearing aid will work with a specific telephone. To ensure that a specific hearing aid works well with this telephone, test them together before making a purchase.

T: To use your hearing aid in this mode, make sure that your hearing aid is set to "T-mode" or telecoil coupling mode (not all hearing aid have this mode). For the best results, try using the telephone in different positions relative to your hearing aid-for example, placing the receiver slightly below or in front of the ear may result in better performance.

Connecting a headset
You can connect a headset to the socket . When a headset is connected the speaker key is used to connect/disconnect a telephone call (equivalent to lifting handset and to hang up).

The volume in the headset can be adjusted during a call using △/▽.

A neck loop/extra handset can be connected to this socket instead of a headset. DORO original headsets are tested and adapted for this model. Other types and makes of headsets may be used, though the function and sound quality cannot be guaranteed. In the worst case, these could damage the headset and phone. This type of damage is not covered by the telephone's guarantee.

Selecting headset or handsfree mode

Select headset-/handsfree mode by setting the switch / on the back of the phone.

Note! On delivery, the phone is set to handsfree mode. The handsfree function will not work when the headset function is activated and vice versa.

Ringer

The ringer volume can be set using the switch on the back of the phone, melody and tone can be set using the switches located under the battery cover.

	Ringer volume
	Ringer tone
	Ring melody

Two touch memories

You can use the numerical keys **0**–**9** as two touch memories. Once a number has been stored as two touch memory, you only need to press two keys to make a call.

Storing two touch memories

1. Press , until is displayed.
2. Press and hold until **STORE NUMBER** is displayed.
3. Enter the phone number. Press .
4. Enter the name. Press . **STORAGE PLACE?** is displayed.
5. Select **0**–**9** by pressing the corresponding key. **SAVED** is displayed

Two touch dialling

1. Lift the handset.
2. Press and select relevant memory location **0**–**9**.

Phonebook

The phonebook will store 50 sets of names and phone numbers. Contacts in the phonebook are arranged alphabetically. Each name can be up to 16 characters in length, and phone numbers can be up to 22 digits in length.

If you subscribe to a Caller ID service, the name/number of the caller will be shown when you receive an incoming call (for those numbers stored in the phonebook or the memories).

Note! To access the phonebook features make sure that is displayed. If is displayed, press .

Character table

Each number key has been allocated certain characters.

1	[Espace] + & - / X 1
2	A B C Å Ä Æ æ å ä ß 2
3	D E F ë 3

4	G H I ï 4
5	J K L 5
6	M N O Ñ ñ Ö ə ö 6
7	P Q R S 7
8	T U V Ü ü 8
9	W X Y Z 9
*	` @ ( ) * < >
0	, . : ? = 0
#	$ _ % ! #

Storing contacts

1. Press 📖.
2. Press and hold ➔ until **SAVE?** is displayed. Press ➔.
3. Enter the phone number. Press ➔.
4. Enter the name. Press the corresponding digit key for the first letter, one or more times, see *Character table*.
5. Press ➔. **SAVED** is displayed.

If you need to insert a pause in the phone number press ●. Mistakes can be erased with C.

Dialing from the phonebook

1. Press 📖.
2. Scroll using △/▽. Quick search by pressing the corresponding digit key for the first letter, one or more times, see *Character table*.
3. Press OK, and lift the handset.

Edit contacts

1. Press 📖.
2. Scroll to the desired entry using △/▽.
3. Press and hold ➔ until **EDIT?** is displayed.
4. Press and hold ➔.
5. Correct/change the number using C and △/▽. Press ➔.
6. Correct/change the name, see *Character table*. Press ➔. **SAVED** is displayed.

Deleting contacts

1. Press 📖.
2. Scroll to the desired contact using △/▽.
3. Press C the display shows **DELETE?**.
4. Hold C down until the number disappears.

Deleting all contacts

1. Press 📖.
2. Press and hold C until **DELETE ALL?** is displayed.

3. Hold C down until the displayed number disappears.

Caller ID (caller identification)

Caller ID allows you to see who is calling before you answer a call and to see who has called in your absence. If the number is stored in the phonebook, the caller's name will be shown. Received calls are stored chronologically, the sequential number shown on the display.

When the Caller ID memory is full, the oldest number will be deleted automatically as the new call is logged. New calls are indicated on the display and indicated with ☎, the New call indicator (✍) flashes.

Note! In order for numbers to be shown you must subscribe to the Caller ID service provided by your network operator. Contact your operator for more information.

Retrieving and dialling incoming numbers

1. Press ✍.
2. Press △/▽ to scroll through received phone numbers/calls.
3. Press OK and lift the handset.

Message

Apart from phone numbers, the display can show:

OUT OF AREA	No information received, e.g. an international call
PRIVATE	The call comes from a withheld number or a PBX
☎	Number not previously seen
✉	Several calls have been received from this particular person
📞	A call is received while using the Call Waiting function
MESSAGE WAITING / ✉	Message indication*

*Message indication can be erased manually with C.

Deleting phone numbers

1. Scroll to the desired number using △/▽.
2. Press C, **DELETE?** is displayed or press and hold C until **DELETE ALL?** is displayed.
3. Hold down C until the number disappears.

Transferring numbers to the phonebook

1. Scroll to the desired entry using △/▽.
2. Press and hold ➔ until **COPY NUMBER?** is displayed.
3. Press and hold ➔. **SAVED** is displayed.

Number and name can be added/edited in the same way as *Edit contacts*, p.5.

Other

PBX Message Waiting Indicator

Some PBX systems use a function called Message Waiting. The telephone will indicate when a call was received by the Message Waiting light (✉) next to the display. The switch is located behind the battery cover on the underside of the telephone.

The MW function operates differently depending on the PBX in question. Please contact the system controller for more information. The following 4 alternatives are available: ringer indicator ( ), high DC voltage (**HV**), **+** and **–**. When the telephone is used in systems without a PBX, ringer indicator ( ) should be selected.

Troubleshooting

Check that the telephone cord is undamaged and properly plugged in. Disconnect any additional equipment, extension cords and other phones. If the problem is resolved, the fault is with some other equipment.

Test the equipment on a known working line (e.g. at a neighbour's house). If the equipment works there the fault is probably with your telephone line. Please inform your network operator. If the telephone still does not work, contact the place of purchase for service. Don't forget the receipt or a copy of the invoice.

Care and Maintenance

⚠ CAUTION

Only use batteries, mains adapter and accessories approved for use with this particular model. Connecting other accessories may be dangerous and may invalidate the phone's type approval and guarantee. The mains adapter is the disconnect device between the product and mains power. The mains socket outlet must be close to the equipment and easily accessible.

Your unit is a technically advanced product and should be treated with the greatest care. Negligence may void the warranty.

- Protect the unit from moisture. Rain/snowfall, moisture and all types of liquid can contain substances that corrode the electronic circuits. If the unit gets wet, you should disconnect it, remove the battery and allow the unit to dry completely before you replace it.
- Do not use or keep the unit in dusty, dirty environments. The unit's moving parts and electronic components can be damaged.
- Do not keep the unit in warm places. High temperatures can reduce the lifespan for electronic equipment, damage batteries and distort or melt certain plastics.
- Do not keep the unit in cold places. When the unit warms up to normal temperature, condensation can form on the inside which can damage the electronic circuits.
- Do not try to open the unit in any other way than that which is indicated here.
- Do not drop the unit. Do not knock or shake it either. If it is treated roughly the circuits and precision mechanics can be broken.
- Do not use strong chemicals to clean the unit.

The advice above applies to the unit, battery and other accessories. If the unit is not working as it should, please contact the place of purchase for service. Don't forget the receipt or a copy of the invoice.

Warranty

This product is guaranteed for a period of 24 months from the date of purchase. In the unlikely event of a fault occurring during this period, please contact the place of purchase. Proof of purchase is required for any service or support needed during the guarantee period. This guarantee will not apply to a fault caused by an accident or a similar incident or damage, liquid ingress, negligence, abnormal usage, non-maintenance or any other circumstances on the user's part.
Furthermore, this guarantee will not apply to any fault caused by a thunderstorm or any other voltage fluctuations. As a matter of precaution, we recommend disconnecting the mains adapter during a thunderstorm.
Batteries are consumables and are not included in any guarantee.

Please note that this is a voluntary manufacturer's warranty and provides rights in addition to, and does not affect statutory rights of end-users.

EU declaration of conformity

Hereby, Doro declares that the equipment type Doro Comfort 3000 is in compliance with Directives: 2014/53/EU and 2011/65/EU. The full text of the EU declaration of conformity is available at the following internet address: www.doro.com/dofc.

Ecodesign declaration, energy efficiency for external power supply

Hereby, Doro declares the external power supply for this device is in compliance with Commission Regulation (EU) 2019/1782 regarding ecodesign requirements for external power supplies pursuant to Directive 2009/125/EC.

Manufacturer's name or trade mark, commercial registration number and address	Tenpao International Address:Room 10-11,6/F., Kwong Sang Hong Centre, 151-153 Hoi Bun Road,Kwun Tong, Kowloon, HongKong
Model identifier	S003ATV0900020
Input voltage (VAC)	100-240
Input AC frequency (Hz)	50-60
Output voltage (VDC)	9.0
Output current (A)	0.2
Output power (W)	1.8
Average active efficiency (%)	74.19
No-load power consumption (W)	0.04

English

Version 3.0

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