

Primo 215 by Doro

Operating Instructions



Primo by Doro



1. Switch for keylock
 2. Torch LED
 3. Earpiece Socket for 3.5mm standard earphone
 4. UP/DOWN keys In standby:  Press to open the Shortcut key list.
 Press to open the Messages menu.
Press to navigate in menus and lists
 5. Left Soft Key Press it to enter the main menu
 6. Right Soft Key Press it to open the phone-book
 7. Dialing key Press to dial a number or to accept a call; Press it once to enter Call Log.
 8. End key Press to cancel a phone call; Press to return main standby page; Press & hold to turn ON/OFF the phone
 9. Number keys In standby mode, press to input numbers;
Long press key 1: Making a call to the voice mailbox (telephone number must be stored);
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10.  key In editing mode, press to input numbers or characters.
In standby mode, short press to input “*” / “+” / “P” / “W”;
In editing mode, press to input special characters
11.  key In standby mode, long press to switch between Normal and Silent mode
In editing mode, press to switch input methods
12. Micro-USB port Connection for charger or PC
13. Cradle charging contacts
14. Switch for torch
15. SOS key
16. Speaker
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Installation

Scope of delivery

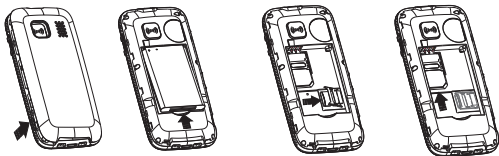
- 1 mobile telephone
- 1 energy-efficient switching power supply
- 1 charger station
- 1 battery pack Li-Ion 3.7 V / 1000 mAh
- 1 stereo headset
- 1 operating instructions

IMPORTANT!

Turn off the phone and disconnect the charger before removing the battery cover.

Installing the SIM card, memory card and the battery

The SIM and memory card holder's are located inside the battery compartment.



1. Remove the cover from the battery compartment by sliding your fingernail into the small notches on the side of the bottom of the phone and pulling the cover upward.

If the battery is installed, slide your fingernail in the notch next to the lower end of the battery and lift one side of the battery to remove it.

2. Insert the SIM card by carefully sliding it beneath the metal bracket. Make sure that the contacts on the SIM card are facing down and the cut-off edge is aligned with the depressed shape of the bracket. The contacts of the SIM card must not be scratched or bent. If possible, do not touch the contacts with your fingers.

3. **Micro-SD card**

To use the storage-intensive features of your telephone, in particular sounds, etc., a micro-SD card must be used.

This is how to insert the memory card into the slot: Press lightly on the card holder and push it carefully toward the right edge of the casing. The memory card bracket can now be flipped up vertically. Place the memory card positive-locking into the black plastic bracket. Make sure that the memory card contacts are facing down and that

the "nose" is placed in accordance with the marked area (see figure). The contacts of the memory card must not be scratched or bent. Push the metal bracket back down, pressing him flat and slide it away from the edge of the housing until it snaps into place.

4. Insert the battery by sliding it into the battery slot with the contacts facing to the upper left.
5. Replace the cover and press all the way around it so it is closed on all sides.

IMPORTANT!

Use only compatible memory cards for use with this device. Compatible card type: microSD, microSDHC. Incompatible cards may damage the card and the device and corrupt data stored on the card.

Charging



CAUTION

Only use batteries, charger and accessories that have been approved for use with this particular model. Connecting other accessories may be dangerous and may invalidate the phone's type approval and guarantee.

If the battery is low, the empty symbol for the battery status blinks and a warning signal sounds. To charge the battery, connect the power supply to an outlet and the charging device jack on the bottom of the telephone or place the telephone in the charging station connected to the power adapter.

Charger connected is displayed briefly when the charger is connected to the telephone and **Charger removed** is displayed when it is separated from the telephone. The battery status display moves while the battery is charging and the red LED above the right upper corner of the display lights up. It takes approximately 3 hours to fully charge the battery. When the battery is fully charged, the red LED on the right above the display will turn off. Instead, the LED on the left top will light up blue.

Note!

To save power the LCD backlight goes off after a while. Press any button to illuminate the display. Full battery capacity will not be reached until the battery has been charged 3–4 times. Batteries degrade over time, which means that call time and standby time will normally decrease with regular use.

Save energy

When you have fully charged the battery and disconnected the charger from the device, unplug the charger from the wall outlet.

Symbols

Assistive functions

The following symbols indicate information in the manual about assistive functions for:



Seeing



Handling



Hearing



Safety

Display status symbols



Signal strength



Battery level



New entry in the call list (Missed call)



Keypad locked



Alarm active



Bluetooth on



Headset connected



USB connection



Ringer on



Ringer off



Vibration only



Ringtone and vibration



First vibration, then ringtone



Unread SMS

Operation

Activating the phone

Hold the red button  on the telephone for approx. 4 seconds to turn it on/off.

If the SIM card is valid but protected with a PIN code (Personal Identification Number), **Input PIN** is displayed.

Enter the PIN code and press **OK** ( upper left corner of keypad). Delete with **Clear** ( upper right corner of keypad).

Note!

If no PIN and PUK codes were delivered with your SIM card or you no longer have the PIN or PUK codes, please contact your provider.

Trials remain shows the number of PIN attempts left. When no more attempts remain, **PIN blocked** is displayed. The SIM card must now be unlocked with the PUK code (Personal Unblocking Key).

1. Enter the PUK code and confirm with **OK**.
2. Enter a new PIN code and confirm with **OK**.
3. Re-enter new PIN code and confirm with **OK**.

Standby (Idle mode)

When the phone is ready to use, and you have not keyed in any characters, the phone is in standby.

Left selection button in standby is **Menu**.

Right selection button in standby is **Names**.

Tip:

You can always press  to return to standby.

Changing the language, time and date

The default language is determined by the SIM card.

See **Phone settings**, from page 40 on how to change language, time and date.

Making a call

1. Enter the phone number including the area code.
Delete with **Clear**.
2. Press  to dial. Press **Abort** to cancel dialling.
3. Press  to end the call.

Tip:

For international calls, always enter a + symbol before the country code to be able to use the address book optimally in any country. Press the  button twice to enter an international area code.

Making a call from the Phonebook

1. Press **Names** to open the phonebook.
2. Use the arrow buttons / to scroll through the phonebook, or quick search by pressing the key corresponding to the first letter of the entry, see **Entering text**  , p. .
3. To select the desired entry, press **Call** or press **Back**, to return to standby mode.

Receiving a call

1. Press  or **Answer** to accept the call or press **Reject** to reject the call (busy signal).
You can also press  to reject the call directly.
2. Press  to end the call.

Volume control

Use the buttons / to adjust the sound volume during a call. The volume level is indicated on the display.

In standby or during an incoming call, set the ringtone volume using the / buttons.

The last used settings will be saved.

Entering text

By repeatedly pressing the number buttons to select

characters, you can enter texts. Press the respective button repeatedly until the desired character is displayed. Wait until the blue background of the current character disappears before you enter the next character.

By pressing the ***** button, a list of special characters is displayed. Select the desired character by pressing **↵/↶** or ***** and **↷** to navigate to the left or right and press **OK** to accept.

Use the **↵/↶** buttons to move the cursor within the text.

With **↷**, you can switch between capital and lower case letters and numbers. The symbol on the top left of the display shows the input mode:

Abc Capitalization of the first letter after a period (start of a sentence)

ABC ALL CAPS

abc all lower case

123 numbers

Call options

During a call, you can access other functions using the soft keys (**≡**):

Options (left selection button)

A menu with the following options is displayed:

Hold/Retrieve	Hold/continue current call.
End single call	End current call (as with  .
Phonebook	Search telephone book.
Call history	Open call history.
Messaging	Read or write SMS messages.
Soundrecorder	Start recording the current call (only available if a SD card is installed)
Mute	Turn off microphone.

H-Free (right soft key) or alternative and comfortably by **pressing the button on the back side once**.

Activates the loudspeaker so you do not have to hold the phone to your head while speaking. Speak clearly into the microphone from a distance of maximum 1 m. Using the buttons /, you can set the volume of the loudspeaker. Press **H-Held** or the **button on the back of the device** again to return to normal mode.

Attention:



Before you switch to loudspeaker, hold the device at least 1 m from your ear to avoid loud noises that might accidentally damage your ear!

Note!

The handsfree function allows only one person at a time to talk. Switching between talk/listen is triggered by the sound of the person talking. Loud noises (music, etc.) in the background may interfere with the function.

Call waiting

An alert tone will be heard if there is an incoming call while talking. To put the current call on hold and answer the incoming call, press **Options**, select **Answer** and press **OK**.

Tip:

*Call waiting must be activated, see **Call waiting**, p. 49.*

Call information

During a call, the outgoing or incoming phone number and the elapsed call time is displayed. If the identity of the caller is withheld, **Unknown** is displayed.

Keylock

To lock/unlock the keyboard, activate the slide switch on the left side of the device. Even if the keylock is turned on, you can accept incoming calls by pressing the  button and you can turn the device on and off using the  button. For the duration of the call, the keylock is turned off. When the call is ended or rejected, the keylock is reactivated.

Note!

The emergency number 112 can also be dialed when the keylock is turned on. The numbers will not be displayed on the screen until the    keys are pressed in sequence.

Silent

Silent is a fixed profile with Keypad tone, Message tone and Ring tone disabled, while Vibration, Tasks and Alarm are unchanged.

Tip:

*Press and hold shortcut button  to activate/deactivate **Silent**.*

Headset

When a headset is connected, the internal microphone in the phone is automatically disconnected.

When receiving a call you can use the answer key on the headset cable (if it has one) to answer and end calls.



CAUTION

Using a headset at high volume may damage your hearing. Adjust the volume level carefully when using a headset.

Emergency calls

If the telephone is turned on, an emergency call can always be made by dialing the applicable emergency call number for the country and then pressing . In several networks, emergency calls are even permitted without a valid SIM card. You can get additional information from your provider.

Notice!

Please be aware that in Germany, since 2009, it is no longer possible to make an emergency call to 112 without a valid SIM card. Credit is not required - but the SIM card must be valid, registered and activated.

Abuse of the emergency call line 112 can be prosecuted and is punishable with a fine.

Emergency button

IMPORTANT!

Always inform recipients in Number list that they are listed as your emergency contacts.



CAUTION

When an emergency call is activated the phone is pre-set to handsfree mode. Do not hold the device near your ear when the handsfree mode is in use, because the volume may be extremely loud.

Using the emergency call button, you can easily call preset numbers.

The emergency call function must be activated in the "SOS Setting" menu if you want to use it. In the **SOS Setting **, p. 36, you can find information on how to activate this function and enter the contacts in the number list and edit the emergency call SMS.

- Press the emergency call button on the back of the telephone **3 times** quickly. A loud signal will sound. The seconds are counted down on the display (delay time). During this time, you can prevent potential false alarms by pressing  or **Abort**.

- The telephone then sends an SMS text message to all telephone numbers in the emergency call list if the emergency SMS is activated in the SOS settings.
- The telephone then dials the first telephone number in the list. If the call is not accepted within 25 seconds, the next number is dialed. The emergency call sequence is repeated three times or until the call is accepted or until  is pressed.

Notice!

Some private security companies accept automatic calls from their customers. Contact the security company before you use the corresponding number.

IMPORTANT

- After sending the emergency call SMS, the numbers in the number list are called sequentially.

Telephone book

250 entries can be stored in the phone's telephone book. The number of entries that can be stored on the SIM card depends on the respective SIM card.

Creating an entry in the telephone book

1. Press **Menu**, scroll to **Phonebook** and press **OK**.
2. Select **Add new contact** and press **Add**.
3. Select whether you want to save the contact on the SIM card or in the telephone.
4. Enter a name for the contact, see **Entering text**  , p. 13. You can delete with **Clear**.
5. Press .
6. Enter the telephone number including the area code.
7. The press **Options**, select **Save** and press **OK**.

Tip:

For international calls, always enter a + symbol before the country code to be able to use the address book optimally in any country.

Press the  button twice to enter the international area code +.

Creating ICE entry (In Case of Emergency)

With this additional information and medical information, first responders can access this information from the victim's phone in case of emergency. In the event of a trauma, it is critical to have this information as early as possible which can increase the chances of survival. All fields are optional, but the more information provided the better. See **ICE (In Case of Emergency)** , p.25 on how to configure your ICE information.

Managing phonebook entries

1. Press **Menu**, scroll to **Phonebook** and press **OK**.
2. Select a contact and press **Options**.

View - Show details for the selected contact.

Send text message - Press **OK** to create an SMS message, see **Create and send SMS**, p. 27.

Call - Press **OK** to call the contact.

Edit

1. Edit the entry. Delete characters with **Clear**.
2. Then press **Options**, select **Save** and press **OK**.

Delete - Press **OK** to remove the selected entry from the telephone book. Press **Yes** to confirm or **No** to cancel.

Copy - Press **Select** to copy the selected entry from the telephone to the SIM card or vice versa.

Phonebook settings

In this menu, you will find the following options:

Preferred storage - Set the storage location and the view settings for the contacts (Phone/SIM/ Both). When ***Both*** is selected, contacts from both the SIM and the telephone's memory are displayed.

Speed dial - Activate the speed dial function by selecting ***Status*** with **OK**, and confirm **On** with **OK**. Select ***Set numbers***, press **OK** and the **Edit**, to assign telephone numbers to the eight memories. Confirm each selection with **OK**. You can delete assigned telephone numbers by selecting the respective number, press **Options** and then select ***Delete***.

Memory status - Displays the memory used (Phone/SIM).

Top 10 settings - Setting of the ten most important telephone numbers. Select one of the ten memories and press **Add**, to add the telephone number to the top 10 list.

Batch processing

In this menu, you will find the following options:

Copy SIM to phone/Copy phone to SIM -

Option to copy selected contacts from the telephone to the SIM card and vice versa.

Move SIM to phone/Move phone to SIM -

Option to move selected contacts from the telephone to the SIM card and vice versa

ATTENTION: The contacts will be deleted from their original location when moved!

Delete all SIM contacts - All contacts will be deleted from the SIM card. For safety reason you will have to enter the phone's password (see page 47). ***This cannot be undone!***

Delete all phone contacts - All contacts will be deleted from the telephone. For safety reason you will have to enter the phone's password (see page 47). ***This cannot be undone!***

ICE (In Case of Emergency)

First responders can access additional information such as medical information from the victim's phone in case of emergency. In the event of a trauma, it is critical to have this information as early as possible to increase the chances of survival. All fields are optional, but the more information provided the better.

1. Press **Menu**, scroll to **Phonebook** and press **OK**.
2. Select  **ICE** and press **OK**, then use / to scroll the list of entries.
3. Press **Edit**, to add or edit information in each entry, see **Entering text** , p. 13.
Delete with **Clear**. After every entry in the ICE menu, press **Save**.

Name: Your own name.

Birth: Your date of birth.

Height: Your height.

Weight: Your weight.

Language: Your language.

Insurance: Your insurance provider and policy number.

Contact 1/ Contact 2 / Doctor: Press **Options**, select **Add** and press **OK** to add a contact from

the phonebook, select **Delete** to delete the entry, or **Save** to accept the current entry.

Condition: Any medical conditions/medical devices (e.g. diabetic, pacemaker).

Allergies: Any known allergies (e.g. penicillin, bee stings).

Blood type: Your blood type.

Vaccination: Any relevant vaccination.

Medication: Any medication that you are treated with.

Other info: Other information (e.g. organ donor, living will, consent to treat).

Messaging

Creating and sending SMS

1. Press shortcut button  or press **Menu**, scroll to **Messaging** and press **OK**.
2. Select **New** and press **OK**.
3. Type your message, see **Entering text**  , p. 13, then press **Options**.
4. Select **Send to** and then **Add from Phonebook**, select an existing recipient from the telephone book and press **OK**.
Alternatively, you can also select **Enter number** and press **OK** to manually add a recipient and then press **OK**.
5. Press **Options** again and select **Send**, to send the message.
6. You can also change the recipient by selecting **Edit recipient** or delete the recipient with **Remove recipient** or **Remove all recipients**. Selecting **Save to Drafts** saves the SMS in the drafts folder for later use.

Note!

If you choose to add multiple recipients, you will be charged for each recipient (maximum 10). For international calls, always use + before the country code

for best operation. Press ***** twice for the international prefix **+**.

Note!

Before you can send any SMS, you need to save your message centre number. The number to your service centre is supplied by your service provider and is usually set on the SIM card. If not, you can enter the number yourself. See **SMSC address**, p. 54.

Inbox, Sent, Outbox

1. Press shortcut button  or press **Menu**, scroll to **Messaging** and press **OK**.
2. Select **Inbox** / **Outbox** / **Sent** and press **OK**.
3. Select a message and press **View**. Use  /  to scroll through the message.
4. Press **Options** for the following options:
Reply - Create an SMS to the sender
Call sender - Call the sender
Forward - Forward the message to another recipient
Delete - Delete the message

Advanced

Use number - The sender's number is available for further use, e.g. to directly save the number as a contact

Use USSD - If the SMS contains a USSD, this is displayed for further options.

Call history

Missed calls, dialed numbers and received calls are stored in the call history. 10 calls of each type can be saved. If there are several calls to and from the same telephone number, only the most recent call will be saved; the total number of call attempts is shown in parentheses.

1. Press  to see a list of all calls.
or
Press **Menu**, scroll to **Call history** and press **OK**.
Select a list and press **OK**.
2. Use / to scroll through the list.
3. Press  to dial the telephone number or press **Options**, to access the following settings:
View - Display details about the selected entry.
Call - Call the number.
Send text message - Send an SMS to the number.
Save to phonebook - Save the phone number in the telephone book.
Delete - Delete the entry.

Image viewer

View your saved images.

1. Press **Menu**, scroll to **Multimedia** and press **OK**.
2. Select **Image viewer** and press **OK**.
3. Select an image by using / and press **Options**.
4. Select one of the following options and press **OK** to confirm:

View - Display the image.

Send

Via Bluetooth - Send the image to other Bluetooth devices, see **Bluetooth®**, p. 44

Rename - Rename the image.

Delete - Delete the image.

Image information - Display different parameters for the image.

Audio player

Play sound files that are stored on the telephone.

1. Press **Menu**, scroll to **Multimedia** and press **OK**.
2. Select **Audio player** and press **OK**.
3. Press **Options - Playlist**, select a file and press **Play**. The playback will start. Control the volume using the / buttons. To pause playback

press the right softkey  . Using the  and  buttons, you can switch to the previous or next song. **Important:** The files must be stored in the folder ***My music*** on the memory card, so that they will appear in the play list!

4. If you press **Playlist - Options**, the following options are available:

Play - Play the selected entry.

Details - Details like the size and length of the song.

Refresh list - Updates the list.

Player settings

List auto gen. - Lists the songs sorted by genre. The genre must be stored in the song's ID3 (song information for the file).

Repeat - Select **Off**, if the selected song should not be repeated. Select **One** to repeat only the selected song or select **All** to play the contents of the list in an infinite loop.

Shuffle - Plays all of the songs in random order.

Quit - Quits playing and exits the audio player.

FM radio

Listen to the radio on your mobile telephone.

Hint

The reception is significantly improved when using a headset because the cable functions as an antenna.

1. Press **Menu**, scroll to **Multimedia** and press **OK** or use the / shortcut buttons.
2. Select **FM radio** and press **OK**. Control the volume using the / buttons. Press the right softkey  to pause the playback. Using the  and  buttons, you can change the station's frequency.
3. After pressing **Options**, the following options are available to you:
 - Channel list** - List of stored channels. The options include: Play, Delete and Edit.
 - Manual input** - Here, you can manually select a frequency by fine tuning or you can perform a scan of the frequencies using the **Auto search** function.
 - Auto search** - Scan stations and save the stations found.

Settings

Background play - Select **On** to continue listening to the radio when exiting the menu. To deactivate the radio, end the background playback in the **FM radio** menu.

Loudspeaker - Select, whether the loudspeaker should be switched on when a headset is connected or if the audio should only be played on the headset.

Quit - Switches the radio off.

File manager

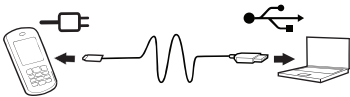
Edit the contents of the memory card.

1. Press **Menu**, scroll to **Multimedia** and press **OK**.
2. Select **File manager** and press **OK**.
3. After pressing **Options**, the following options are available to you:

Open - Displays the file structure. The options include: Send (via Bluetooth), New folder, Rename, Delete, Copy, Move.

Details - Information about the memory card.

Connecting the phone to a PC



Connect the phone to a computer and start transferring pictures and sounds. All you have to do is connect an optional micro-USB cable between the phone and computer. From your computer's file explorer, you can drag and drop content between your phone and the computer.

Note!

You might not be able to transfer some copyright-protected material.

Drag and drop content between phone and a PC

1. Connect your phone to a computer using a micro-USB cable. A **Mass storage** query appears on the cell phone's display. Confirm this on the cell phone by pressing **OK**.
2. Wait until the phone/memory card appears as external disk in the file explorer.
3. Drag and drop selected files between the phone and the computer.

Note!

When the memory card is mounted to the computer, the phone cannot access the memory card. Some functionality and applications in the phone may not be accessible.

You can transfer files by using a USB cable on most devices and operating systems supporting a USB Mass Storage interface.

Disconnect the USB cable safely

1. Make sure to enable the hardware to be safely removed. There are settings for this on the computer (as a symbol in the task bar).
2. Disconnect the USB cable.

Note!

Do not disconnect the USB cable when transferring content as this may corrupt the content. Computer instructions may vary depending on your operating system.

See the documentation of your computer's operating system for more information.

Settings

Note!

The settings described in this chapter are carried out in standby mode.

Press  to return to standby mode.

SOS Setting

Emergency alert

Turn the emergency call function on and off.

1. Press **Menu**, scroll to **Settings** and press **OK**.
2. Select **SOS Settings** and press **OK**.
3. Select **Emergency alert** and press **OK**.
4. Select **On** or **Off** and press **OK**.

Important

If you have shut off the emergency call function, pressing the emergency button on the back of the telephone will have no effect!

During a call you can use the button to switch from normal mode to handsfree and vice-versa.

SOS Alarm tone

Turn the alarm tone on and off when pressing the emergency call button.

1. Press **Menu**, scroll to **Settings** and press **OK**.
2. Select **SOS Settings** and press **OK**.
3. Select **SOS Alarm tone** and press **OK**.
4. Select **On** or **Off** and press **OK**.

Call delay

Setting the call delay when pressing the emergency call button.

1. Press **Menu**, scroll to **Settings** and press **OK**.
2. Select **SOS Settings** and press **OK**.
3. Select **Make call after** and press **OK**.
4. Select an amount of time that should elapse between pressing the emergency call button and triggering the first call and press **OK**.

Emergency numbers

Entering the telephone number that should be called after the emergency call button is pressed. A maximum of 5 numbers can be saved.

1. Press **Menu**, scroll to **Settings** and press **OK**.
2. Select **SOS Settings** and press **OK**.
3. Select **Emergency numbers** and press **OK**.
4. Select one of the 5 slots, enter the desired telephone number for a person who is or will be informed thereof and press **OK**.
5. Confirm the question **Save?** with **Yes**.

SOS SMS

Turn SMS sending on and off when pressing the emergency call button.

1. Press **Menu**, scroll to **Settings** and press **OK**.
2. Select **SOS Settings** and press **OK**.
3. Select **SOS SMS** and press **OK**.
4. Select **On** or **Off** and press **OK**.

Emergency call SMS text

Entering the SMS text that is sent when the emergency call button is pressed (**SOS SMS** must be switched on).

1. Press **Menu**, scroll to **Settings** and press **OK**.
2. Select **SOS Settings** and press **OK**.
3. Select **One key SMS** and press **OK**.
4. A text is already specified. You can edit, delete or replace this if necessary, see **Entering text** , p.13. A maximum of 50 characters is possible. To finish, press **Done**.

Top 10 setting ★

Set the entry as one of the first 10 contacts listed in the phonebook. Contacts in this list are always displayed on top of the phonebook list, regardless of the initial letter of the name.

1. Press **Menu**, scroll to **Phonebook** and press **OK**.
Select an entry with .
2. Select **Options - Phonebook settings - Top 10 setting** and press **OK**.
3. Select one of the empty entries and press **Add**.
4. Use / to scroll through the phonebook, or quick search by pressing the key corresponding to the first letter of the entry.
5. Press **OK** to save the selected entry, or press **Back** to discard changes.

To delete a top 10 entry, select the entry in the top 10 list and press **Options**, then select **Delete** and press **OK**. The contact will only be deleted from the **top 10**, not from the telephone's memory or from the SIM card!

Phone settings

Time and date

Setting the time and date

1. Press **Menu**, scroll to **Settings** and press **OK**.
2. Select **Phone** and press **OK**.
3. Select **Time and date** and press **OK**.
4. Select **Set home city** and press **OK**.
5. Select a city from the list and press **OK**.
6. Select **Set time/date** and press **OK**.
7. Enter the time (HH:MM) and press **✓**.
8. Enter the date (DD/MM/YYYY) and press **✓**.
9. Using **✱** and **□**, select whether **Daylight saving** should be turned on or off and press **Save**.

Notice

*For the daylight savings settings, select **On** to set the function so the date and time on the telephone are updated automatically based on the current time zone (home city). Automatically updating the date and time does not change the times set for the alarm or in the calendar. This information is based on the local time. By updating, several alarms you may have set might be omitted. The services are dependent upon the network support and subscription.*

Setting the time and date format

1. Press **Menu**, scroll to **Settings** and press **OK**.
2. Select **Phone** and press **OK**.
3. Select **Time and date** and press **OK**.
4. Select **Set format** and press **OK**.
5. Set the time format (12 or 24 hours) with ***** and **□** and press **✓**.
6. Set the date format using ***** and **□** and press **✓**.
7. Select the desired date separation symbol with ***** and **□** and press **Save**.

Language

The default language for the phone menus, messages etc. is determined by the SIM card. You can change this to any other language supported by the phone.

1. Press **Menu**, scroll to **Settings** and press **OK**.
2. Select **Phone** and press **OK**.
3. Select **Language** and press **OK**.
4. Select a language from the list and press **OK**.

Preferred input method

Select the preferred input method for entries into the telephone book and for SMS. You can still switch the input method while entering using the **□** button.

1. Press **Menu**, scroll to **Settings** and press **OK**.
2. Select **Phone** and press **OK**.

3. Select ***Pref. input method*** and press **OK**.
4. Select ***Abc*** (first character is capitalized after a period), ***ABC*** (ALL CAPS), ***abc*** (all lower case) or ***Numeric*** (numbers) and press **OK**.

Flight mode

Flight mode means the radio part of the cell phone is turned off. Telephone calls cannot be placed and SMS cannot be sent or received. All other functions in the menu are available.

1. Press **Menu**, scroll to ***Settings*** and press **OK**.
2. Select ***Phone*** and press **OK**.
3. Select ***Flight mode*** and press **OK**.
4. Mark ***Flight mode*** or ***Normal mode*** and press **OK**.

LCD backlight

Setting for brightness of the display backlight.

1. Press **Menu**, scroll to ***Settings*** and press **OK**.
2. Select ***Phone*** and press **OK**.
3. Select ***LCD backlight*** and press **OK**.
4. Set the desired value using **▼/▲**.
5. Confirm your setting with **OK**.

Network settings

Your phone automatically selects your (service provider's) home network if this is within range. If not within range, you may use another network, provided your network operator has an agreement that allows you to do so. This is called roaming. Contact your service provider for more information.

1. Press **Menu**, scroll to **Settings** and press **OK**.
2. Select **Network settings** and press **OK**.
3. Select **Network selection** and press **OK**.
4. Select one of the following options and press **OK** to confirm:

Automatic - The network is selected automatically (default setting).

Manual - The network is selected manually. Select the desired provider from the list and press **OK**.

Attention:

Fees may be incurred if an incorrect selection is made.

Bluetooth®

IMPORTANT

If you are not using a Bluetooth connection, select **Power/ off** or **Visibility / off**. Do not pair with unknown devices.

You can establish a wireless connection with other Bluetooth-compatible devices such as headsets.

1. Press **Menu**, scroll to **Settings** and press **OK**.
2. Select **Bluetooth** and press **OK** to display the following settings:

Power - Switch the function **On** or **Off** using the left soft key .

Visibility - Switch the function **On** or **Off** using the left soft key .

My device - Press **OK** and select from the following options:

Search new device - Starts a search for available devices.

[Device xy] - After pressing **Options**, you have the following options:

Connect - Connect your cell phone with the device.

Rename - Change the name of the device.

Authorize - Set the connection options for this device.

Important

For hands-free devices in cars, authorization can be very useful.

Authorize the hands-free device in your car under this menu item to avoid having manually connect/pair when leaving the car or turning the device on and off. To do this, select the **Always connect** point under the authorization menu point for your hands-free device.

Delete - Delete this device from the list.

Delete all - Delete the entire list.

Search audio device - Starts a search for available devices.

My name - Change the name.

Advanced - Settings option for the **Audio path** during the connection (**Leave in phone** or **Forward to Bluetooth headset**) and display of your **Bluetooth address**.

Security settings

PIN lock

You can select whether or not the SIM card PIN should be required when turning the phone on. Several SIM card providers do not allow the PIN query to be shut off.

1. Press **Menu**, scroll to **Settings** and press **OK**.
2. Select **Security** and press **OK**.
3. Select **PIN lock** and press **On** or **Off**.
4. Enter the PIN for your SIM card and press **OK**.
5. The following message will inform you whether the PIN entry is necessary (**Locked**) or not necessary (**Unlocked**).

Change PIN

You can change the PIN for your SIM card. For this you will have to enter the PIN2 (PUK), which you received with the documentation of your SIM card.

1. Press **Menu**, scroll to **Settings** and press **OK**.
2. Select **Security** and press **OK**.
3. Select **Change PIN** and press **OK**.
4. Enter the PIN2 (PUK) for your SIM card and press **OK**.
5. Follow the instructions on the display.

Phone lock

If the telephone lock is activated, you need the telephone lock code to turn on the phone. To do this, you must enter the lock code (factory default 0000). You can change this lock code (see below).

1. Press **Menu**, scroll to **Settings** and press **OK**.
2. Select **Security** and press **OK**.
3. Select **Phone security** and press **OK**.
4. Select **Phone lock** and press **OK**.
5. Enter the lock code and press **OK**.
6. The following message will inform you whether the telephone is locked (**locked**) or not (**unlocked**).

Change password

Change the lock code for the telephone lock (factory default 0000).

1. Press **Menu**, scroll to **Settings** and press **OK**.
2. Select **Security** and press **OK**.
3. Select **Phone security** and press **OK**.
4. Select **Change password** and press **OK**.
5. Enter the old lock code and press **OK**.
6. Enter the new lock code and then confirm it again.

Restore factory settings

Reset the telephone to the factory settings.

1. Press **Menu**, scroll to **Settings** and press **OK**.
2. Select **Restore factory settings** and press **OK**.
3. Enter the current telephone lock code (default 0000) and confirm the reset.

Important

When resetting, all contacts in the telephone memory will be irrevocably deleted. Save your contacts or write them down first.

Contacts stored on your SIM card will not be affected.

Call settings

These services are partially dependent on the network support and subscription. You can get additional information from your provider.

Send caller ID

You can select whether or not the recipient should see your telephone number when you call.

1. Press **Menu**, scroll to **Settings** and press **OK**.
2. Select **Call settings** and press **OK**.
3. Select **Caller ID** and press **OK**.
4. Select one of the following options and press **OK**:
 - Set by network** - Use the network default settings.
 - Hide ID** - Your telephone number will never be displayed.
 - Send ID** - Your telephone number will always be displayed.

Call waiting

You can accept more than one call at a time. If a call comes in during another call, a signal tone will sound. To hold the current call and accept the incoming call, press **Options**, select **Accept** and then **OK**.

1. Press **Menu**, scroll to **Settings** and press **OK**.

2. Select **Call settings** and press **OK**.
3. Select **Call waiting** and press **OK**.
4. Select one of the following options and press **OK**:
Activate - Activates call waiting.
Deactivate - Deactivates call waiting.
Query status - Displays whether call waiting is activated or deactivated.

Call divert

You can divert calls to an answering service or another telephone number. Set which calls should be diverted. Select a condition and press **OK**, select **Activate**, **Deactivate** or **Status query** (see **call waiting**, p. 49 for all of the options).

1. Press **Menu**, scroll to **Settings** and press **OK**.
2. Select **Call settings** and press **OK**.
3. Select **Call divert** and press **OK**.
4. Select one of the following options and press **OK**:
Divert all voice calls - Diverts all voice calls.
Divert if unreachable - Incoming calls are diverted if the telephone is switched off or outside of the network.
Divert if no answer - Incoming calls are diverted if they are not accepted.
Divert if busy - Incoming calls are diverted if the line is busy.

Divert all data calls - Diverts all data calls.

Cancel all divers - Calls are not diverted.

Call barring

To restrict the use of your telephone, certain types can be blocked.

Notice!

A password is required to use call blocking. You can get this password from your provider.

1. Press **Menu**, scroll to **Settings** and press **OK**.
2. Select **Call settings** and press **OK**.
3. Select **Call barring** and press **OK**.
4. Select one of the following options and press **OK**:

Outgoing calls - Press **OK** and select:

All voice calls - The user can accept incoming calls but not place calls.

International voice calls - The user cannot call any international numbers.

International voice calls except to home - The user cannot call any international numbers with the exception of telephone numbers in the country assigned to the SIM card.

Incoming calls - Press **OK** and select:

All voice calls - The user can place calls, but not accept incoming calls.

Voice calls when roaming - The user cannot accept any incoming calls when roaming (use on other networks).

Cancel all - Delete all call blocking functions (password required).

Change barring password - Option for changing the lock password.

Voice mail (Mailbox)

If your provider has setup a voice mailbox for you (answering machine on the cellular network), callers can leave a voice message if you cannot accept a call. Voice mail is a service provided by your network operator to which you must first subscribe. You can get additional information and the number for the voice mail from your service provider.

1. Press **Menu**, scroll to **Settings** and press **OK**.
2. Select **Call settings** and press **OK**.
3. Select **Vicemail server** and press **OK**.
4. Select one of the two entries and press **Options**.
5. Enter a name and a number for your mailbox service. The name is arbitrary. Confirm with **OK**.

Hint: Press the **1** button for approx. 3 s to call your voice mailbox. The mailbox must be defined before (name and number).

Auto redial

This function performs an autonomous redial.

1. Press **Menu**, scroll to **Settings** and press **OK**.
2. Select **Call settings** and press **OK**.
3. Select **Advanced settings** and press **OK**.
4. Select **Auto redial** and press **OK**.
5. Switch the function **On** or **Off** and press **OK**.

Call time reminder

If this function is switched on, you will be notified of the elapsed call time once or several times by a notification tone.

1. Press **Menu**, scroll to **Settings** and press **OK**.
2. Select **Call settings** and press **OK**.
3. Select **Advanced settings** and press **OK**.
4. Select **Call time reminder** and press **OK**.
5. Select one of the following options and press **OK**:

Off - Function is switched off.

Single - Enter a time for the single signal (1...3000 s).

Periodic - Enter a time for the regularly recurring signal (30...60 s).

Answer mode

Settings options for accepting incoming calls.

1. Press **Menu**, scroll to **Settings** and press **OK**.
2. Select **Call settings** and press **OK**.
3. Select **Advanced settings** and press **OK**.
4. Select **Answer mode** and press **OK**.
5. Select one of the following options and press **OK**:
Any key - Incoming calls can be accepted by pressing any key (except the right soft key and the red hang up button).
Auto answer when headset mode - If a headset is plugged in, the incoming call will be automatically accepted after a short time.

SMS settings

1. Press **Menu**, scroll to **Messaging** and press **OK**.
2. Select **SMS Settings** and press **OK**.
3. Press **Options** and select one of the following menu points and press **Select**:
SMS templates - Press **Options** and then **Select** to select a template from the list.
SMSC address - This number is required to use the SMS function. The number of your SMS center is provided by your network provider and is normally preassigned to the SIM card. When the

number of your SMS center is stored on the SIM card, it will be displayed. If not, you can enter the number yourself. You can get additional information from your provider.

Validity period - Select the desired validity period using the  and  buttons. In the settings, you define how long the attempt to send an SMS to the recipient should be.

Delivery report - You can select whether you want to be informed on your telephone when the SMS has been received by the recipient.

***Notice!** If you select a send report, several providers may require that you pay for this message. In Germany this feature is available without any fee (2013).*

Memory status - Display of the available/used memory for SMS on the SIM card and in the telephone.

Save sent message - Select whether sent SMS should be saved in the "Sent" folder (**On**) or not (**Off**) using the  and  buttons.

Preferred storage - Define the memory location for received SMS message (**SIM/telephone**) using the  and  buttons.

User profiles

You can save different profiles (special settings depending on the user or environment), into which you can switch when necessary.

Notice

The profile with the red checkmark is the active profile. If you make changes to one of the profiles, the selected settings only have an effect when the profile is activated!

1. Press **Menu**, scroll to **User profiles** and press **OK**.
2. Select one of the profiles and press **Options**.
3. Select one of the following options and press **OK**:
Activate: The profile is activated with the corresponding settings.
Customize: Edit the settings for the selected profile. Select one of the following menu points using / and press **Options**. Select **Change**, edit the settings and press **OK**. Once you have changed the settings to what you want, press **Options**, select **Save** and press **Select**.

Alert type - Select whether a call should be signaled by only a ringtone, only vibration, a

ringtone and vibration or vibration with a delayed ringtone.

Ring type - You can choose between **Beep once** and **Repeat**.

Incoming call - Select the melody for an incoming call.

Ringtone volume - Select the volume for an incoming call.

Message - Select the melody for an incoming message.

Message volume - Select the volume for an incoming message.

Keypad - Select the tone for key strokes or **Silent**.

Keytone volume - Select the volume for key strokes.

Power on - Select a melody for switching on the phone or select **Silent**.

Power off - Select a melody for switching off the phone or select **Silent**.

System alert - Select whether or not system notifications should be displayed.

Organizer

Alarm

1. Press **Menu**, scroll to **Organizer** and press **OK**.
2. Select **Alarm** and press **OK**.
3. Select an entry from the list and press **Edit**.
4. Using the  and  buttons select **on** or **off** and press .
5. Using the keyboard, enter the alarm time and press .
6. You are at the menu item **Repeat**. Press **Options** and **Select**. For a one-time notification, select **Once** and press **OK**. For a daily repeated notification select **Everyday** and press **OK**. To repeat on certain weekdays, select **Custom** and press **OK**. Scroll through the list of the weekdays and press **Options / On/Off** to turn the alarm on/off for each weekday, then select **Done** and press **Select**.
7. To edit an alarm, press **Options** and **Select**, mark a ringtone and press **OK**.
8. Using the  and  buttons, select the type of signal and then press **Save**.

Services

This menu contains preprogrammed services from your network operator. The services are dependent upon the network support and subscription.

1. Press **Menu**, scroll to **Organizer** and press **OK**.
2. Select **Services** and press **OK**.

Calculator

The calculator can perform basic arithmetic functions.

1. Press **Menu**, scroll to **Organizer** and press **OK**.
2. Select **Calculator** and press **OK**.
3. Enter the first number. Use  to enter decimal points.
4. Using /, select the type of calculation (+, -, x, ÷) and press **OK**.
5. Enter the next number and press **OK**.
6. Repeat steps 3 to 5 as needed.
Select **=** and press **OK**, to calculate the result.

Appendix

Safety instructions



CAUTION

The unit and the accessories can contain small parts. Keep all of the equipment out of the reach of small children.

The mains adapter is the disconnect device between the product and mains power.

The mains socket outlet must be close to the equipment and easily accessible.

Network services and costs

Your device is approved for use on the GSM 900/1800/ 1900 MHz networks. To use the device, you need a subscription with a service provider.

Using network services may result in traffic costs.

Some product features require support from the network, and you may need to subscribe to them.

Operating environment

Follow the rules and laws that apply wherever you are, and always turn off the unit whenever its use is prohibited or can cause interference or hazards. Only use the unit in its normal user position.

This unit complies with guidelines for radiation when it is used either in a normal position against your ear, or when it is at least 1.5 cm from your body. If the unit is carried close to your body in a case, belt holder or other holder, these holders should not contain any metal, and the product should be placed at the distance from your body specified above. Make sure that the distance instructions above are followed until the transfer is complete.

Parts of the unit are magnetic. The unit can attract metal objects. Do not keep credit cards or other magnetic media near the unit. There is a risk that information stored on them can be erased.

Medical units

The use of equipment that transmits radio signals, for example, mobile phones, can interfere with insufficiently protected medical equipment. Consult a doctor or the manufacturer of the equipment to determine if it has adequate protection against external radio signals, or if you have any questions. If notices have been put up at health care facilities instructing you to turn off the unit while you are there, you should comply. Hospitals and other health care facilities sometimes use equipment that can be sensitive to external radio signals.

Pacemakers

The Health Industry Manufacturers Association recommends that a minimum separation of 15 cm be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. Persons with pacemakers:

- Should always keep the phone more than 15 cm from their pacemaker when the phone is turned on.
- Should not carry the phone in a breast pocket.
- Should use the ear opposite the pacemaker to minimize the potential for interference.

If you have any reason to suspect that interference is taking place, turn the phone off immediately.

Areas with explosion risk

Always turn off the unit when you are in an area where there is a risk of explosion. Follow all signs and instructions. There is a risk of explosion in places that include areas where you are normally requested to turn off your car engine. In these areas, sparks can cause explosion or fire which can lead to personal injury or even death.

Turn off the unit at filling stations, and any other place that has fuel pumps and auto repair facilities.

Follow the restrictions that apply to the use of radio equipment near places where fuel is stored and sold, chemical factories and places where blasting is in progress.

Areas with risk for explosion are often – but not always – clearly marked. This also applies to below decks on ships; the transport or storage of chemicals; vehicles that use liquid fuel (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powder.

Protect your hearing

This device has been tested to comply with the Sound Pressure Level requirement laid down in the applicable EN 50332-1 and/or EN 50332-2 standards.

WARNING



Excessive exposure to loud sounds can cause hearing damage. Exposure to loud sounds while driving may distract your attention and cause an accident. Listen to a headset at a moderate level, and do not hold the device near your ear when the loud-speaker is in use.

Emergency calls

IMPORTANT!

Mobile phones use radio signals, the mobile phone network, the terrestrial network and user-programmed functions. This means that connection cannot be guaranteed in all circumstances. Therefore, never rely only on a mobile phone for very important calls such as medical emergencies.

Vehicles

Radio signals can affect electronic systems in motor vehicles (for example, electronic fuel injection, ABS brakes, automatic cruise control, air bag systems) that have been incorrectly installed or are inadequately protected. Contact the manufacturer or its representative for more information about your vehicle or any additional equipment.

Do not keep or transport flammable liquids, gases or explosives together with the unit or its accessories.

For vehicles equipped with air bags: Remember that airbags fill with air with considerable force.

Do not place objects, including fixed or portable radio equipment in the area above the airbag or the area where it might expand. Serious injuries may be caused if the mobile phone equipment is incorrectly instal-

led and the airbag fills with air.

It is prohibited to use the unit in flight. Turn off the unit before you board a plane.

Using wireless telecom units inside a plane can pose risks to air safety and interfere with telecommunications. It may also be illegal.

Care and maintenance

Your unit is a technically advanced product and should be treated with the greatest care. Negligence may void the warranty.

- Protect the unit from moisture. Rain/snowfall, moisture and all types of liquid can contain substances that corrode the electronic circuits. If the unit gets wet, you should remove the battery and allow the unit to dry completely before you replace it.
- Do not use or keep the unit in dusty, dirty environments. The unit's moving parts and electronic components can be damaged.
- Do not keep the unit in warm places. High temperatures can reduce the lifespan for electronic equipment, damage batteries and distort or melt certain plastics.
- Do not keep the unit in cold places. When the unit warms up to normal temperature, condensation

can form on the inside which can damage the electronic circuits.

- Do not try to open the unit in any other way than that which is indicated here.
- Do not drop the unit. Do not knock or shake it either. If it is treated roughly the circuits and precision mechanics can be broken.
- Do not use strong chemicals to clean the unit.

The advice applies to the unit, battery, mains adapter and other accessories. If the phone is not working as it should, please contact the place of purchase for service. Don't forget the receipt or a copy of the invoice.

Guarantee and Service Information

If the goods display defects within 24 months from the date of purchase due to manufacturing and/or material defects, please contact our **hotline at 0180 5 00 50 60** (calls cost 0.14 EUR/Min from a German land line - maximum 0.42 EUR/Min from cellular networks - as of 01.07.2013).

Availability: Monday through Thursday from 8:00 am to 5:00 pm and Friday from 8:00 am to 3:30 pm.

As a wear and tear part, the battery has a limited guarantee period of 6 months. Ownership of replaced goods shall be transferred to IVS GmbH.

We request that you register the goods

- in the original packaging incl. all accessories
- with a copy of the receipt
- with a meaningful description of the fault
- immediately after discovering the fault with our hotline.

If no defect can be determined, the goods send in shall be returned with a corresponding notice.

The guarantee does not apply in case of improper use or non-compliance with the operating instructions, unauthorized modifications to the goods by the seller or customer (e.g., installation, software downloads) and in case of a total loss. IVS GmbH reserves the right in these cases to invoice the customer for the replacement or repair. IVS GmbH shall inform the customer of this ahead of time. Total loss includes e.g.

- fire damage (e.g., due to a short circuit)
- corrosion damages (e.g., due to moisture penetration)
- unauthorized modifications (e.g., incorrect soldering attempts, mechanically incorrect assembly, destroyed seals)
- Mechanical damages (e.g., plastic deformations, torn soldering connections)
- Damages that indicate improper use (e.g., foreign

- bodies inside, chemical residues)
- lighting and overvoltage damages

Modifications to the burden of proof to the detriment of the customer is not connected to the above regulations.

Operating instructions and potentially provided software are excluded from the guarantee. This guarantee applies for new goods acquired in Germany. The guarantor is

**IVS GmbH
Im Frauental 14
92224 Amberg**

Additional or other claims from the manufacturer's guarantee are excluded. IVS GmbH is not liable for operating interruptions, lost profits and the loss of data, supplemental software provided by customers or other information. Securing this data is the responsibility of the customer. The exclusion of liability does not apply unless the liability is mandatory, e.g., in accordance with the product liability laws, in cases of intent, gross negligence, due to the loss of life, limb or health or due to the violation of essential contractual obligations. The claim for compensation of damages for violations of essential contractual agreements is however

limited to typical contractual, foreseeable damages insofar as there is no liability due to intent, gross negligence, the loss of life, limb or health or in accordance with product liability laws. The guarantee duration is not extended if guarantee services are provided.

The receipt with the date of purchase is valid as the proof of guarantee. Guarantee claims must be enforced within two weeks after discovery of a guarantee case.

Technical data

Network:	Triband GSM 900/1800/1900
Display:	1.7", 160 x 128 pixels
Bluetooth®:	BT 3.0
FM radio:	Yes
Flashlight:	Yes
Battery:	Li-Ion, 3.7V, 1000 mAh
Standby time:	up to 10 days
Call time:	up to 5 hours
Phonebook entries:	250
ICE function:	Yes
Emergency call button:	Yes, 5 SOS numbers
Organizer:	Alarm, calculator
Vibration alarm:	Yes
Backlit keypad:	Yes
Separate handsfree button when in a call:	Yes
Slide switch for key lock:	Yes
Languages:	DE, EN, PO, CZ, SK, HU, RU, TR
Dimensions:	115 x 51 x 15 mm
Weight:	83 g

Bluetooth® is a registered trademark of Bluetooth SIG, Inc.

Specific Absorption Rate (SAR)

This device meets applicable international safety requirements for exposure to radio waves. The Primo 215 by Doro measures

GSM900: 0.529 W/kg (10g Head SAR)/0.037 W/kg (10g Body SAR);

DCS1800: 0.105 W/kg (10g Head SAR)/0.062 W/kg (10g Body SAR)

The maximum limit according to WHO is 2.0 W/kg measured over 10 g tissue.

Declaration of Conformity

We declare that Primo 215 by Doro conforms to the essential requirements and other relevant regulations contained in the Directives 1999/5/EC (R&TTE). A copy of the Declaration of Conformity is available at www.ivsgmbh.de

 The CE symbol confirms the conformity of the telephone with the above directive.

Internet:

www.ivsgmbh.de

IVS GmbH

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