1. GET STARTED

Note! All illustrations are for illustrative purposes only and may not accurately depict the actual device. The items supplied with your phone might vary depending on the software and accessories available in your region or offered by your service provider. You can obtain additional accessories from your local Doro dealer. The supplied accessories provide the best performance with your phone.

Full user manual
For the full user manual, useful links and more information please visit www.doro.co.uk/support/ or contact our Helpline.

SIM card, memory card and battery
Remove the battery cover
Be careful not to damage your fingernails when you remove the battery cover. Do not bend or twist the battery cover excessively as it may be damaged.

Insert the SIM card (required)
Remove the battery if it is already installed. Locate the SIM card holder and gently slide the card in the holder. See the label next to the holder for guidance on how to insert the card. This device accepts micro SIM or 3FF SIM card. If you have problem to remove/replace the SIM card, use adhesive tape on the exposed part of the SIM card to pull it out.

Insert the SD card (optional)
Locate the SD card holder and gently slide the card in the holder. The device works with or without a SD card installed. Compatible card type: microSD, microSDHC.

Replace the battery cover
Insert the battery by sliding it into the battery compartment with the contacts facing downwards to the right. Replace the battery cover.

2. GET TO KNOW YOUR PHONE

Turn the phone on and off
1. Press to turn on or turn off. Press and hold for the start-up wizard.
2. Press to search. Press and hold to adjust the sound volume during a call. The volume level is indicated on the display.

Silent
Silent is a fixed profile with keypad tone, message tone and ring tone disabled, while vibration, tasks and alarm are unchanged.

Press and hold, to activate and to deactivate silent.

3. CALLS

Make a call
1. Enter the telephone number. Erase with Clear.
2. Press to dial. Press to reject the call.
3. Press and hold to end the call.

Call from the phonebook
1. Press Name to open the phonebook.
2. Press to scroll through the phonebook, or quick search by pressing the key corresponding to the first letter of the name.
3. Press Options to call, alternatively, press to dial the selected entry, or press Back to return to standby.

Receive a call
1. Press and answer, or press Silent to switch off the ring signal and then Reject to reject the call (busy signal). Alternately, press to reject the call directly.
2. Press and hold to end the call.

Call options
During a call the selection buttons give access to additional functions.

Speed dial
Use and to speed dial an entry from standby.

Setup Speed dials
• Press to set the selected entry, or press OK to return to standby.

4. SOUND & DISPLAY

Tone setup
1. Press Menu to Settings and select Phone and Settings to change the tone.
2. Press to select Tone setup.
3. Use to call, alternatively, press to select. Press to return to standby.

Text size
You can customise the text size for the menu and messages.

1. Press Menu to Settings and select Display.
2. Press and hold to select Text size.
3. Press OK to confirm.

Brightness
You can customise the brightness settings. The higher value, the better contrast.

5. SOS CALLS

As long as the phone is switched on, it is always possible to place an SOS call by entering the main local emergency number for your present location followed by

6. CALL LOG

Received, missed, and dialled calls are saved in a combined call log. 20 calls of each type can be stored in the log. For multiple calls related to the same number, only the most recent call is saved.

1. Press to find your call log.
2. Use and to scroll through the call log.
3. Press and hold to dial, or Options.

7. PHONEBOOK

Add contact
1. Press Menu to Phonebook, and select New contact.
2. Enter Name. Erase with Clear.
3. Use and to select Mobile, Home or Office, and enter the phone number(s) including the area code.
4. When done, press Save.

8. ICE (IN CASE OF EMERGENCY)

In the event of a trauma, it is critical to have this information as early as possible to increase the chances of survival. Add ICE contact to improve your own safety. First responders can access additional information such as medication and next of kin from your phone in case of an emergency. All fields are optional, but the more information provided the better.

1. Press Menu to Phonebook, and select Ice.
2. Use and to enter the information in each entry. Delete with Clear.
3. Press Save when done.

9. ASSISTANCE BUTTON

The assistance button allows easy access to contact your predefined help numbers should you need them. Make sure that the assistance function is activated before use. See the full manual on how to activate, how to enter recipients in the numbers list, and how to edit the text message.

Make an assistance call
• When help is needed, press and hold the assistance button for 3 seconds, or press it twice within 1 second.
• The assistance call begins after a delay of 3 seconds. In this time you can prevent a possible false alarm by pressing OK.

CAUTION
When an assistance call is activated the phone is pre-set to handsfree mode. Do not hold the device near your ear when the handsfree mode is in use, because the volume may be extremely loud.

Assistant button settings
• Press Menu to Settings, and select Assistance.

10. MESSAGES

Create and send messages
1. Press shortcut button or press Menu to Messages, and select New.
2. Select Create new and select SMS, MMS, Voice messages or Email (before sending an email for the first time you need to create an account).

Note! To keep best picture quality, send only one SMS.

Create and send e-mail
Doro 5516 can be set to download only the e-mail header, which includes the sender and the subject of the email.

Create e-mail account
1. Press Menu to Messages and select Email.
2. Select Yes and follow the instructions.

Download e-mail
• Press Menu to Messages and select Web to download e-mail.

www.doro.com

1. Headset socket
2. Charging socket
3. Earpiece
4. Left selection button
5. Call button
6. Camera shortcut
7. Top 10 shortcut
8. Voice mail
9. Microphone
10. Keypad lock
11. Input method/
Silent
12. Torch shortcut
13. Message shortcut
14. End call
15. Power on/off
16. Right selection button
17. Vol.
18. Camera lens
19. Camera flash/Torch
20. Assistance button
21. Loudspeaker
22. Charging stand (not included)
11. CAMERA
You can capture video, photos, and record your voice while you’re active. To activate your camera, press the camera button ( ).

12. BLUETOOTH™
You can connect wirelessly to other Bluetooth compatible devices such as headsets or other phones.

Activate Bluetooth

1. Press Menu > Settings > Connectivity > Bluetooth.
2. Press ON to turn Bluetooth on.

3. Select a device from the list and press Pair to connect. If Bluetooth is not enabled, press Yes to activate.

3. When connecting to another Bluetooth device you need a shared password. Enter the password and press OK.

13. TORCH

2. Select Off to turn off.

Tip: Press and hold shortcut button ( ) to turn on the torch. Release to turn off.

14. INTERNET
Use the web browser to access the Internet.

1. Press Menu > Internet.
2. Select Browser.

In order to navigate the Browser, scroll up and down with the buttons ( ), use the Camera button ( ) to scroll to the left, and the Message button ( ) to scroll to the right.

To select an object or click a link, use the Star button ( ).

15. WEATHER

Note! In order to see the weather forecast, you must first enter the name of your desired city/location. Press OK to display a list of the possible locations. Select your desired city/location.

To view the weather forecast for your chosen city

1. Press Menu > Settings > Weather.
2. Press Back to return to standby mode.

16. MY DORO MANAGER
Create a My Doro Manager account to get the most out of your phone. Access the phone using any web browser, www.mydoromanager.com.

Easily view and share your photos or videos.

My Doro Manager is ideal for both seniors and others who need help with their mobile. For help with your phone, you can via the My Doro Manager give relatives, or friends that you trust, permission so they can help from their smartphone, no matter where they are.

17. SAFETY INSTRUCTIONS

WARNING: Certain accessories can contain small parts. Keep all of the equipment out of reach of small children. The main accessory is the disconnect device between the product and mains power. The mains socket outlet must be close to the equipment and easily accessible.

Network services and costs
Your device is approved for use on the WCDMA 900/2100 MHz or UMTS networks. To use the device, you need a subscription with a service provider. Using network services may result in text, voice and data costs. The service provider gives you information on how to subscribe to the network, and you may need to subscribe to them.

Operating environment
Follow local laws and rules that apply whatever you are, and always turn off the unit whenever its use is prohibited or can cause harm to others, e.g., in a vehicle, hospital, or when operating any equipment that might be sensitive to external radio signals.

Parts of the unit are magnetic. The unit can attract metallic objects. Do not store credit cards or other magnetic media near the unit.

There is a risk that information stored on them can be erased.

Possible malfunction during handling

Medical units
The RX-160002 unit contains radio signals, transmit, mobile phones, can interfere with insufficiently protected medical devices. Consult a doctor or the manufacturer of the equipment to determine if it has adequate protection against external radio signals, or if you have any questions. If necessary, put up at health care facilities instructing you to turn off the unit while you are there, you should comply.

Hospitals and other health care facilities use equipment sensitive to external radio signals.

Implanted medical devices
To avoid potential interference, manufacturers of implanted medical devices recommend a minimum separation of 15 cm between a wireless device and the medical device. Persons who use such devices should:

- Always keep the wireless device more than 15 cm from the medical device.
- Leave the wireless device in a breast pocket.
- Hold the wireless device to the ear opposite the medical device.

If you have any reason to suspect that interference is taking place, turn the phone off immediately. If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

Areas with explosion risk
Always turn off the unit when you are in an area where there is a risk of explosion or in areas where local rules and instructions. There is a risk of explosion in places that include areas where you are not allowed to use the phone, due to the risk of explosion. In these areas, sparks can cause explosion or fire which can lead to personal injury or death.

Do not store battery in wet or damp places, or near any that has fuel pumps and auto repair facilities.

Follow the restrictions that apply to the use of radio equipment in areas where explosives are stored.

Area with risk for explosion are often – but not always – clearly marked. This also applies to below decks on ships; the rules for ships are generally more strict than for land-based areas. In areas where flammable gases or liquids are present, the risk of explosion is increased.

Li-Ion battery

The RX-160002 device contains a Li-Ion battery. There is a risk of fire and burn if the battery pack is handled improperly.

WARNING: If the battery is incorrectly replaced. To reduce risk of fire or burns, do not disassemble, crush, puncture, short external contacts, expose to temperature above 60°C (140°F), or dispose of in fire or water. Recycle or dispose of used batteries according to local regulations or reference guide supplied with your product.

Protect your hearing

Emergency calls

Important! You must use radio signals, the mobile phone network, the terrestrial network and user-programmed functions. This means that connection cannot be guaranteed in all circumstances. Therefore, do not rely only on your mobile phone for very important calls such as medical emergencies.

Vehicles

Radio signals can affect electronic systems in motor vehicles (Excluding USA and Canada). No warranty is given for interference with vehicle systems, including airbags, automatic cruise control, air bag systems) that have been incorrectly installed or are in poor working order. Consult the equipment’s manufacturer or its representative for more information about your vehicle or any additional equipment.

Do not operate the RX-160002 device near gas pumps or explosive gases or explosives together with the unit’s accessories. For vehicles equipped with air bags: Remember that air bags fill with considerable force. Do not place objects, including fixed or portable radio equipment in the area above the grab bar in the vehicle where it might expand. Serious injuries may be caused if the mobile phone equipment is incorrectly installed and the air bags fill with force.

It is prohibited to use the RX-160002 device in the airplane cabin before you board a plane. Using wireless telecoms inside an airplane can cause risks to safety and interfere with telecommunications.

18. CARE AND MAINTENANCE

Your unit is a technically advanced product and should be treated with care. Negligence may void the warranty.

- Protect the unit from moisture. Rain, snow, humidity, and all forms of liquid can cause substances that corrode the electronic circuits. If the unit gets wet, you should immediately power off the phone, and dry it with a soft cloth, and allow the unit to dry completely before you replace it.
- Do not store or keep the unit in dusty, dirty environments. The unit and the moving electronic components can be damaged.
- Do not leave the unit in warm places. High temperatures can cause damage to electronics, damage batteries and distort or melt certain plastics.
- Do not leave the unit in cold places. When the unit warms up to normal temperature, condensation can form on the inside and can damage the electronic circuits.
- Do not try to open the unit in any other way that which is indicated.
- Do not drop or strike the unit. If it is treated roughly the circuits and precision mechanisms can be broken.
- Do not store strong chemicals to clean the unit.
- Do not disassemble, open, crush, bend, deform, puncture or shred.
- Do not remodel or modify apparatus, to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazards. 

- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per IEC 616-2-12. Use of an unqualified or charger may present a risk of fire, explosion, or other hazard.
- Do not short circuit a battery or metallic conductive objects to contact battery terminals.
- Replace the battery only with another battery that has been qualified with the system per this standard. IEC 616-2-12. Use of an unqualified battery may present a risk of fire, explosion or other hazard. Promptly dispose of used batteries in accordance with local regulations.

- Batteries children should be supervised.
- Improper battery use may result in a fire, explosion or other hazard.

For all the uses of the RX-160002, refer to the product manual. The RX-160002 device uses a charging port with a latching mechanism. The user’s device manual should include a statement that the device shall only be connected to a certified accessories, that the user cannot unplug the device while it is connected to power supply.

The application advises the user, battery, power adaptor and other accessories. If the RX-160002 is dropped, you should contact the place of purchase for service. Do not forget the receipt or a copy of the invoice.

19. WARRANTY
This product is guaranteed for a period of 24 months from the date of sale in the country where you purchased the product. If a fault occurs during this period, please contact the place of purchase. In order to get a replacement or service support needed during the guarantee period.

This guarantee will not apply to a fault caused by an accident or ability to function, damage, natural, abnormal usage, non-maintenance or any other circum- stances due to the user’s misuse. Also, this guarantee will not apply to any fault caused by a thunderstorm or any other voltage fluctuations. As a matter of precaution, we recommend disconnecting the charger during a thunderstorm.

Batteries are consumables and are not included in any disposability. Do not try to use or replace batteries in this device. Only batteries of the original Doro are covered by the warranty.

20. COPYRIGHT AND OTHER NOTICES

® and ™ are Trademark and are registered in the Δ portion of the World Intellectual Property Organization (WIPO) micro:bit

The device is a registered trademark of Bluetooth SIG, Inc. e2type™ is a trademark of 2 Corporation. vCard is a trademark of the Internet Mail Consortium.

The contents of this document are provided “as is”. Except as required by applicable law, no warranty is implied, either express or implied, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose, are made to the accuracy or completeness of this document.

The World Health Organization (WHO) has stated that current scientific information does not indicate the need for any special precautions when using mobile phones. If you are interested in reducing your exposure, you recommends you keep your mobile phone away from your head and body.

Correct disposal of this product and battery (where applicable) is(Applicable in countries with separate collection systems)

Correct disposal of batteries in this product should be disposed of with other household waste. To prevent possible harm to the environment or human health from uncontrolled waste disposal, these substances can cause harm to human health or the environment. To protect the environment, do not dispose of batteries in the general household waste stream.

Household users should contact either the retailer where they purchased this product, or their local government office for the correct method of disposal. All rights are reserved. The RX-160002 can be disposed of with other waste and recycle them through your local, free battery return scheme.

The marking on the battery, manual or packaging indicates that the battery in this product should not be disposed of with other household waste. Where marked, the chemical symbol of mercury ( ) or cadmium ( ) can be found on the product or its packaging. These substances can cause harm to human health or the environment. To prevent possible harm to the environment or human health from uncontrolled waste disposal, these substances should be disposed of with other waste and recycle them through your local, free battery return scheme.

Declaration of Conformity
Hereby, Doro declares that the radio equipment type DFB-0070 (Radio Device) is in compliance with the essential requirements and other relevant provisions of the following legislation: